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| Position | **Technical Cloud Engineer**  |
| Reports to | **Technology Architecture Manager** |
| Work level | **1** [ ]  | **2** [ ]  | **3** [ ]  | **4** [x]  | **5** [ ]  | **6** [ ]  | **7** [ ]  |
| Team | **Technology Enterprise Solutions**  |
| Group | **Experience** |
| Location | **Onsite at the Hub in Melbourne CBD or Hybrid** |
| Direct reports | **n/a** |
| 1. Purpose of the position and link to strategy
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| The Technical Cloud Engineer role is required to demonstrate broad technical knowledge and understanding of public and private cloud capabilities to manage, deliver and provide advice to internal teams as well as service providers to adhere to Beyond Blue Cloud Architecture principles.This includes managing the design and deployment of scalable architecture to support applications, services and infrastructure on Azure as well as AWS cloud workloads to support Beyond Blue’s growing business needs. The role must also ensure robust security management and privacy requirements are incorporated into design and deployment working in collaboration with respective SMEs. Experience in Azure Cloud and Cloud Infrastructure is a must.The role is linked to the core goals of Understanding and Integrity within Beyond Blues 2023+ strategy. |
| 1. Key accountabilities of position
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| Business Engagement* Engage with business and product areas to understand their needs and assist with identification of technical requirements and solutions related to cloud delivery model.
* Build relationships throughout the business to contribute to and support the Technology roadmap of operational and strategic initiatives.

Platform Blueprint / Roadmap* Utilise technical expertise to advise and set technical direction, propose options, and deliver solutions.
* Work with Technology Enterprise Solutions & stakeholders to mature cloud platforms in a holistic, secure, cost effective and timely manner.
* Respond to requests, work with stakeholders to prioritise and deliver in accordance with agreed priorities.

Platform Management* Review and re-design current cloud architecture frameworks inline with the changing landscape.
* Ensure that cloud platforms adhere to industry best practices for security, scalability, and performance.
* Provide guidance and support to parts of the business leveraging cloud platforms.
* Develop and document processes and procedures for maintaining and operating Beyond Blue’s cloud platform environments.
* Support resolution of issues, incidents and problems requiring more detailed investigation and ensure knowledge base is updated with solutions for future reference.

Project Delivery* Identity future state architectures. Develop roadmaps to move from as-is to future state. In context of cloud platforms, champion change, and initiatives through the organisation to ensure requirement for change is understood, adopted, and implemented.
* Assist in project formulation and business case documentation by contributing domain knowledge to design, plan and estimate work required.
* Assist in project delivery, providing guidance to delivery teams, stakeholders and suppliers as needed. Reviewing and evaluating proposals, ensuring quality execution and delivery
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| 1. Key outcomes, or desired impact of role, linked to strategy
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| Area of impact* Understanding – customers are provided with useful tools and information to perform their role and support the community.
* Supporting – meet the needs of the business in a seamless and enhanced experience.
* Integrity – we make a positive impact, reduce the burden with simplified processes and systems.
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| 1. Core Capabilities
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| The following capabilities are listed in our capability framework, with the following critical for role success.• Communication• Innovating mindset• Partnering* Critical thinking

• Digital discovery |
| 1. Specific Job Competencies
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| Education/qualifications* Bachelor’s degree in computer science, computer engineering or a related field of study, or equivalent experience
* MCSA, MCSE, CCNA, ‘Azure Solutions Architect Expert’ or equivalent, relevant Microsoft Certifications
* Microsoft Azure certifications in Solutions Architect, Developer, Security and DevOps
* TOGAF, or equivalent architecture certification desirable

Experience* Extensive experience in relevant technical positions within an Azure platform delivery, design, or architectural role
* Proficient with Azure B2C identity management platform
* Experience in Microsoft Azure Well Architecture framework. (TOGAF is an added advantage)
* Broad understanding of various Azure resources and service. (AWS is an added advantage)
* Sound knowledge in security requirements to bake into architecture principles and workload delivery.
* Experience in designing, implementing, and supporting Microsoft and AWS Cloud technologies.
* Excellent understanding of application integration platforms and patterns, ideally with skills and experience in Azure based integration services.
* Understanding of data analytic platforms and patterns, ideally with skills and experience in Azure based analytic services.
* Experience with modern data platforms, integration implementations, event driven architecture and cloud first solutions
* Experience working with Azure CI/CD Pipelines with scripting and automation skills.
* Demonstrated ability to own and prepare a variety of documentation types to a high standard including operating manuals, architecture diagrams, project plans, briefing notes, correspondence, and reports with a high level of attention to detail, and the ability to conceptually analyse and synthesise information.
* Excellent written and verbal communication skills
* Ability to manage stakeholders, identifying risks, appropriately escalating and articulating issues as required.

**Desirable*** Knowledge of delivery, design and architecture in other cloud platforms
* Databricks will be an added advantage.
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| 1. Values leadership and our culture at Beyond Blue
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| Beyond Blue ValuesWe all play a part and take responsibility for our impact on the culture at Beyond Blue, in line with our [Values](http://bbconnect.beyondblue.org.au/Pages/beyondblue-Values.aspx).Cultural competency Beyond Blue strives to maintain a culturally competent and inclusive workplace. All employees are expected to undergo regular cultural competency training as part of their professional development plans. |